MISSION STATEMENT

Ponderosa Fire Department
Mission, Vision and Values

A. The PFD mission is to be a leading emergency service organization by meeting the needs of our community in fire prevention, fire suppression and rescue using an all hazards approach.

B. The vision of the PFD is to utilize and improve the dedication and skills of our people and to constantly improve all of our services and operations. We will assist similar organizations upon their request with available resources.

C. The PFD has these values:

1. Provide a safe, healthful and environmentally friendly emergency response system

2. Support our volunteers and paid staff with adequate incentives and awards to achieve superior performance

3. Meet or exceed local, state and federal standards for emergency agencies

4. Use a business model that addresses adequate service levels within available resources

5. Will actively recruit the best qualified persons without regard to race, color or creed

6. Communicate openly and honestly within the organization and with the public and related organizations