THOUGHTS TO PONDER(OSA)

A. PLEASE HELP ME

- 1. To accept others as they are --- Not wish for perfection always;
- 2. To recognize ability --- And encourage it;
- 3. To understand shortcomings --- And make allowances for them;
- 4. To work patiently for improvement --- And not expect too much too quickly;
- 5. To appreciate what people do right --- Not just criticize what they do wrong;
- 6. To be slow to anger --- And hard to discourage;
- 7. To have the hide of an elephant --- And the patience of Job;
- 8. In short --- Help me to be a better firefighter

B. A FIREFIGHTERS FIVE LEVELS OF SELF-MOTIVATION:

- 1. **Level One**: Physiological- The basic human needs like hunger and thirst
- 2. **Level Two**: Safety and Security- Proper training and procedures
- 3. **Level Three**: Acceptance and Appreciation- The desire to be accepted and appreciated
- 4. **Level Four**: Self-Esteem- Being looked-up to by your peers
- 5. **Level Five**: Self Actualization- Self-development including Doing everything you're capable of doing, Self-control, Voluntary compliance, State of readiness, Meeting and achieving goals, Judgment, Internal values, and Self-sacrifice

C. PROCEDURES TO FOLLOW:

- 1. If firefighters live with criticism, they learn to *condemn* **CONDEMNATION DISCOURAGES**
- 2. If firefighters live with hostility, they learn to *fight* **FIGHTING SLOWS THE TASK**
- 3. If firefighters live with tolerance, they learn to be *patient* **PATIENCE PROMOTES COOPERATION**
- 4. If firefighters live with encouragement, they learn *confidence* **CONFIDENCE LEADS TO PERFECTION**
- 5. If firefighters live with praise, they learn to *appreciate* **APPRECIATION NURTURES TEAMWORK**
- 6. If firefighters live with acceptance and friendship, THEY TAKE PRIDE IN THEIR WORK!